Prudential

SUPPORT AND RESOURCES
IN YOUR MOMENT OF NEED

On behalf of Prudential, we express our deepest condolences for the loss of your loved one. We're here to honor our promise to provide life insurance and support as you navigate the process of coping with your grief, taking necessary actions, and focusing on your well-being.

Our collaboration with **Empathy** and **ComPsych** can help guide you through the emotional and practical challenges of losing a loved one, and provide flexibility based on your specific needs.

Receive your Personalized Care Plan with Empathy which includes:

- Dedicated Care Manager
- Custom funeral assistance
- Benefits claim support
- Probate and estate guidance
- Closing accounts assistance
- Grief journaling and meditations
- Additional grief support resources
- Comprehensive knowledge base
- Secure digital vault
- Family collaboration

ComPsych provides additional support including:

- **Emotional support through advanced counseling—**Clinical professionals staff an unlimited, 24/7 toll-free line and offer three face-to-face counseling sessions at no additional cost.
- **Online will preparation—**EstateGuidance® helps you create a legally binding last will and testament, living will, and final arrangements document online without the expense of hiring a lawyer.
- **Identify theft restoration—**This program includes unlimited telephonic assistance from ComPsych's staff of attorneys, financial professionals, and counselors.

Access to a financial professional is available if you need it

Consider scheduling time with a Prudential financial professional to evaluate your personal financial needs to find answers to your questions and make confident decisions.

Visit prudential.com/caringforyou or scan the QR code to access your benefits.

Empathy's services are available through an agreement with The Empathy Project, Inc. (Empathy). Prudential is not responsible for the services provided by Empathy. The use of these services is optional and certain services may not be available in all jurisdictions and only available to US residents. No personal information collected from you by Empathy is shared with Prudential. For more information on how your personal information is collected and used by Empathy, please see Empathy's Privacy Notice: https://www.empathy.com/legal/privacy.

Certain services may not be available in all states or market segments. My GuidanceResources® suite of services and EstateGuidance® are optional services. These services are provided by ComPsych® Corporation and FinancialPoint® Corporation, respectively. Prudential is not responsible for the services provided by ComPsych® Corporation or FinancialPoint® Corporation, but helps coordinate billing for these services with its premium billing.

Group Insurance coverage is issued by The Prudential Insurance Company of America, a Prudential Financial company, Newark, NJ.

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